



# Real-Time Tutoring for Virtual Students



## Empower your students to succeed in secondary core subject areas

The increased flexibility that comes with virtual instruction shouldn't prevent middle- and high-school students from getting extra help when they need it. That's why Edgenuity® Instructional Services offers Concept Coaches, who are ready to help students whether or not school is in session.

Edgenuity's expert Concept Coaches are available to students on-demand six days a week and can be reached directly through online chat tools and interactive whiteboards. When students interact with a Concept Coach, they get real-time, one-on-one tutoring in middle- and high-school core subject areas, helping to ensure they understand the material in their courses and can move on to more complex concepts.

### CONCEPT COACHES OFFER STUDENTS:

- Individualized help in secondary English language arts, math, science, and social studies courses regardless of whether or not school is in session
- Real-time, on-demand guidance and demonstration of concepts

**Concept Coaches are available 6 days per week,  
Monday through Friday from 8:00 am to 10:00 pm EST,  
Saturday from 9:00 am to 7:30 pm EST.**

**Hours may vary based on student needs.**

 Tutoring Help

Click on the Student Support button  
to contact a Concept Coach.

TO OFFER YOUR STUDENTS ADDITIONAL OPPORTUNITIES FOR HELP, VISIT

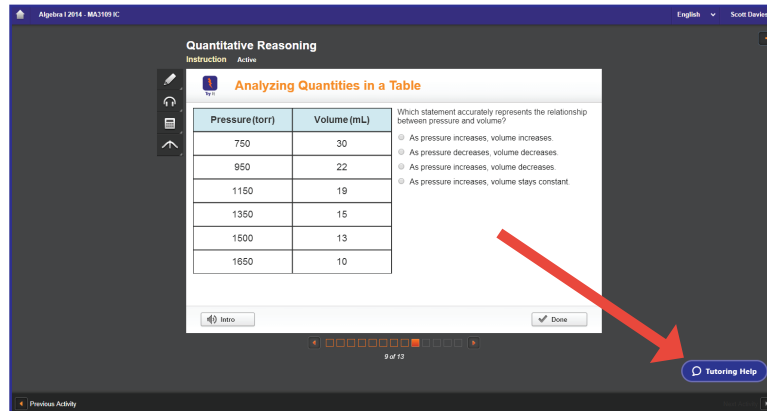
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# Getting Help from a Concept Coach

- 1 When inside an activity, you will see a Tutoring Help button in the bottom right portion of the screen. Select this button to open a chat box.



- 2 Chat with a Concept Coach for help with the activity you are working on. The Concept Coach may open an interactive whiteboard to help you visualize the concept you are working on.

